

# School Bus Service - The 12 most Frequently asked Questions

#### What are the routes?

Routes cover several parts of London; these are the postcodes / areas currently covered.

NW1	Regents Park / Primrose Hill	W1	Marylebone Rd / Baker St.	<b>N1</b>	Islington
NW2	Cricklewood/Willesden	W2	Paddington / Bayswater	N5	Highbury
NW3	Hampstead/Belsize/Swiss Cottage	W8	Kensington	N7	Holloway
NW6	Kilburn / Queens Park	W10	North Kensington	N16	Stoke Newington
NW8	St. Johns Wood	W11	Notting Hill / Ladbroke GroveN19		Upper Holloway/
NW11 Golders Green/Hampstead. Garden Suburb					Archway
We Also provide services from parts of Gospel Oak, Finsbury Park & Manor House					

## Would you provide a service to an area currently not listed above?

Yes: Subject to demand and viability.

#### Who can use a School Bus?

All pupils who attend Highgate Senior or Junior Schools. (Currently unavailable for Pre-prep pupils)

## Who runs and manages the buses and is there a fee?

The service is provided by Highgate approved & accredited coach companies. It is monitored & managed by the Transport Manager at Highgate School. The bus is designed as a "cost Neutral" service, where all the coach companies' costs are collated and equally divided between all the passengers to calculate a fee.

## How much is the fee?

The current fee equates to £12.25 per pupil/day.

## Can my child use the bus on specific days or just "one way"?

The fee is for a "return" fare for every School Day. Pupils therefore have a reserved seat for each journey.

## How is the fee paid?

The fees are on a "term-by-term" basis, paid to Highgate but separate to School fees.

## Where do the buses stop to pick-up/drop off in the mornings and afternoons?

We use pre-selected TfL bus stops convenient to a pupil's place of residence. For the afternoons, Junior pupils are escorted to their respective buses. Senior pupils board the buses, directly outside the Charter building.

#### How do I know where my bus is?

Parents / Carers are provided access to "live track" buses using an app or PC.

#### Do the buses have seat belts?

Yes, all companies provide modern, Euro VI compliant coaches fitted with 3-point seat belts and internal cameras.

# Are there additional buses for those that attend after School clubs and activities?

Currently we are unable provide buses to align with after School clubs and activities

# How do I apply to use the Highgate School bus?

All new starters at Highgate for the academic year 2024/5 will be sent an email during May of 2024 with a form to register their interest for Michaelmas Term 2024. This email is also sent to parents/carers of those moving up from the pre-prep to Junior School.

# If you have any question or require any additional information, please contact our Transport Office:

transport@highgateschool.org.uk